

Post of Senior Counsellor

Name of Post	Senior Counsellor
Advertisement Number	4iCALL/4/2022/01
No. of Post	02
Last Date of Application	20/04/2022
Duration of Employment	12 months
Remuneration	Rs. 32,000/- – 34,000/- per month

Job Profile:

The candidate shall report directly to the Programme Director, Programme Associate, the Programme Officers, and Supervisors at iCALL, and shall be responsible for the following:

- Answering calls and emails, maintaining records, monthly reports of the calls and emails attended on the helpline
- Monitoring and guiding the other counsellor's work at iCALL.
- Design training modules and workshops for academic, government and corporate institutions.
- Deliver talks, conduct training, and workshops on topics related to counselling, mental health and psychosocial well-being.
- Write newsletters, fliers, blogs and articles on to help sensitize lay people regarding mental health.
- Develop case-studies, research papers and other works of academic writing on iCALL's work.
- Actively planning for burnout prevention strategies for team.

Desirous Candidates Must:

- Possess a **Master's Degree in Counselling or Clinical Psychology**
- Have relevant experience of minimum **2-3 years** for the post of Senior Counsellor.
- Speak English and Hindi and **at least one regional language** fluently and possess good writing skills in English
- Be skilled in the use of computers for the purpose of documentation, data analysis and email-based counseling.
- Be willing to commit for a duration at least a year
- Have sound knowledge of therapeutic process skills and psychotherapy
- Be willing to work in shifts on a weekly rotational basis
- Be willing to travel within Mumbai and to different parts of the country to conduct outreach, training, and workshops **Interested applicants may e-mail us their CV along with an academic/therapeutic writing sample (in English and Hindi if possible) on icallhelpline@gmail.com with the subject line 'Application for the post of Senior Counsellor / E-mail counsellor' before the 20/04/2022.** Applications received later than the aforementioned date will not be considered. Be willing to work in shifts on a weekly rotational basis.

For enquiries, contact;

Tel: 022-25525599

Madhuri Tambe

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iCALL Psychosocial Helpline

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